

# Equal Employment Opportunity Data Posted Pursuant to the No Fear Act:

**RBS**

**For 4th Quarter 2011 for period ending September 30, 2011**

| Complaint Activity   | Comparative Data          |      |      |      |      | 2011Thru09-30 |               |
|--|---------------------------|------|------|------|------|---------------|---------------|
|  | Previous Fiscal Year Data |      |      |      |      |               |               |
|  | 2006                      | 2007 | 2008 | 2009 | 2010 |               |               |
| Number of Complaints Filed   | 1                         | 0    | 1    | 3    | 3    | 1             |               |
| Number of Complainants   | 1                         | 0    | 1    | 1    | 3    | 1             |               |
| Repeat Filers  | 0                         | 0    | 0    | 1    | 0    | 0             |               |
| Complaints by Basis  | Comparative Data          |      |      |      |      | 2011Thru09-30 |               |
|  | Previous Fiscal Year Data |      |      |      |      |               |               |
| <i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i> |                           | 2006 | 2007 | 2008 | 2009 | 2010          | 2011Thru09-30 |
| Race   | 0                         | 0    | 0    | 2    | 0    | 1             |               |
| Color  | 0                         | 0    | 0    | 0    | 0    | 0             |               |
| Religion   | 0                         | 0    | 0    | 0    | 1    | 0             | 2011Thru09-30 |
| Reprisal   | 0                         | 0    | 0    | 0    | 1    | 1             |               |
| Sex  | 0                         | 0    | 1    | 2    | 0    | 1             | 2011Thru09-30 |
| National Origin  | 0                         | 0    | 0    | 0    | 0    | 0             |               |

|  |   |                                  |      |      |      |      |
|--|---|----------------------------------|------|------|------|------|
| Equal Pay Act  | 0 | 0                                | 0    | 0    | 0    | 0    |
| Age  | 1 | 0                                | 0    | 1    | 1    | 0    |
| Disability   | 1 | 0                                | 1    | 0    | 2    | 0    |
| Non-EEO  | 0 | 0                                | 0    | 1    | 0    | 0    |
| <b>Complaints by Issue</b>   |   | <b>Comparative Data</b>          |      |      |      |      |
|  |   | <b>Previous Fiscal Year Data</b> |      |      |      |      |
| <i>Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed.</i> |   | 2006                             | 2007 | 2008 | 2009 | 2010 |
| Appointment/Hire   |   | 1                                | 0    | 0    | 0    | 0    |
| Assignment of Duties   |   | 0                                | 0    | 0    | 0    | 1    |
| Awards   |   | 0                                | 0    | 0    | 0    | 1    |
| Conversion to Full-time  |   | 0                                | 0    | 0    | 0    | 0    |
| <b>Disciplinary Action</b>   |   |                                  |      |      |      |      |
| Demotion   |   | 0                                | 0    | 0    | 0    | 0    |
| Reprimand  |   | 0                                | 0    | 0    | 0    | 1    |
| Suspension   |   | 0                                | 0    | 0    | 0    | 0    |
| Removal  |   | 0                                | 0    | 0    | 0    | 0    |
| Other  |   | 0                                | 0    | 0    | 0    | 0    |
| Duty Hours   |   | 0                                | 0    | 1    | 0    | 0    |
| Evaluation Appraisal   |   | 0                                | 0    | 0    | 0    | 1    |
| Examination/Test   |   | 0                                | 0    | 0    | 0    | 0    |
| <b>Harassment</b>  |   |                                  |      |      |      |      |
| Non-Sexual   |   | 0                                | 0    | 1    | 2    | 1    |
| Sexual   |   | 0                                | 0    | 0    | 0    | 0    |
| Medical Examination  |   | 0                                | 0    | 0    | 0    | 0    |
|  |   | <b>2011Thru09-30</b>             |      |      |      |      |















|  |   |                                  |      |      |      |      |   |                        |   |   |   |   |
|--|---|----------------------------------|------|------|------|------|---|------------------------|---|---|---|---|
| Training   | 0 | 0                                | 0    | 0    | 0    | 0    | 0 | 0                      | 0 | 0 | 0 | 0 |
| Other - User Defined   | 0 | 0                                | 0    | 0    | 0    | 0    | 0 | 0                      | 0 | 0 | 0 | 0 |
| <b>Pending Complaints Filed in Previous Fiscal Years by Status</b> |   | <b>Comparative Data</b>          |      |      |      |      |   |                        |   |   |   |   |
|  |   | <b>Previous Fiscal Year Data</b> |      |      |      |      |   | <b>2011 Thru 09-30</b> |   |   |   |   |
| Total complaints from previous Fiscal Years                        |   | 2006                             | 2007 | 2008 | 2009 | 2010 |   |                        |   |   |   |   |
| Total Complainants   |   | 0                                | 1    | 1    | 1    | 1    |   |                        |   |   |   |   |
| <b>Number complaints pending</b>                                   |   |                                  |      |      |      |      |   |                        |   |   |   |   |
| Investigation  |   | 0                                | 0    | 0    | 0    | 0    |   |                        |   |   |   |   |
| ROI issued, pending Complainant's action                           |   | 0                                | 0    | 0    | 0    | 0    |   |                        |   |   |   |   |
| Hearing  |   | 0                                | 0    | 1    | 0    | 0    |   |                        |   |   |   |   |
| Final Agency Action  |   | 0                                | 0    | 0    | 0    | 0    |   |                        |   |   |   |   |
| Appeal with EEOC Office of Federal Operations                      |   | 0                                | 0    | 0    | 0    | 0    |   |                        |   |   |   |   |